

Earl Merrill

From: Earl Merrill [emerrill@acorndata.com]
Sent: Wednesday, January 17, 2007 5:28 PM
Subject: New Acorn Data Service for NPD

To NPD Users:

THIS NEW SERVICE IS AVAILABLE ONLY TO NPD USERS WITH A CURRENT SUPPORT/UPDATE STATUS. FOR USERS WITH EXPIRED SUPPORT, THE SERVICE IS AVAILABLE FOR \$25/MONTH, PAYABLE IN FOUR MONTH INCREMENTS. UNTIL AN UPDATE IS AVAILABLE TO ENFORCE THIS, I WILL REGULARLY SCAN THE DROPBOX. DATA FROM UNAUTHORIZED USERS WILL BE DELETED.

THE NEW SERVICE: You may use NPD Tools to backup your database to the Acorn Data FTP Dropbox. Users with dial-up internet should not use this service -- it may take several hours.

TO BACKUP: Use Backup in NPD Tools and select BACKUP TO ACORN DATA'S DROPBOX as the Backup To location. You will be prompted for your agent number and a password. The password is earl, all lower case. This will prepare a backup to your hard drive and then use AcornFTP to upload it to the dropbox. Please ignore the "You must clear this with Acorn Data Systems." message.

TO RESTORE: Use Download File from Dropbox in NPD Tools.

File Name: backNNNNN.zip (NNNN=Your agent number)
Password: earl

When the download completes, select Yes to begin the restore now. This will initiate the restore process.

PRIVACY WARNING: Your database can be downloaded by anyone who knows your agent number. I will look at a more secure approach in the near future.

If you have not purged your database of old data, please do so before using this service. Too many bloated backups may exceed my server's disk space. Purging old data is a good idea anyhow.

Those of you who have paid for this service at the \$60 for 6 Months rate may apply for a credit/refund for Feb 07 and beyond.

Acorn Data Systems reserves the right to discontinue or amend this service after reasonable advance notice.

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